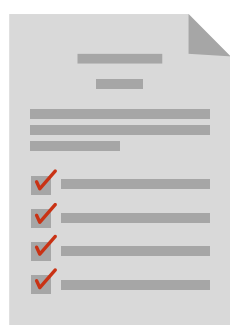


# PROTECTING THE COMMUNITIES WE SERVE

## COVID-19 Safety Guidelines

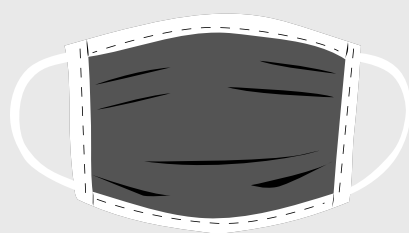
### OUR COMMITMENT

Our mission to Protect the Communities we Serve is more prevalent than ever during the COVID-19 crisis. While our teams continue to perform essential services for your fire protection systems we wanted to update you on the steps we are taking to prevent the spread of the virus and how we are protecting our teams and customers.



### HEALTH ASSESSMENT

Each day our team takes a self health assessment to verify their health condition. The assessment, based on CDC guidelines, automatically alerts leadership of any potential concerns and helps us ensure each employee is healthy before serving our customers.



### MASK AND FACE COVERINGS

All employees have received proper facial coverings per CDC and State guidelines. We are asking them to be worn anywhere where they are not working alone regardless of social distancing guidelines. We appreciate your consideration to do the same to help protect our employees.



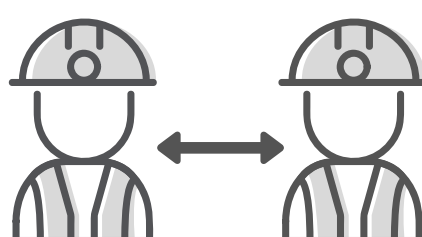
### CONTACTLESS WORK ORDERS

We have created digital work authorization forms that allow customers to authorize work orders without the need to sign our devices.



### SANITATION AND CLEANING

All employees have received hand sanitizer and cleaning supplies. They are using hand sanitizer as they enter and exit buildings and after contact with high touch areas. They also are completing regular cleaning of vehicles and devices during this time.



### DISTANCING

We are leveraging smart scheduling to limit the interactions of our technicians and employees to continue to further decrease the number of people our teams come into contact with on a daily basis.